



WHY YOU SHOULD NEVER BLADE SCRAPE A NANOTECHNOLOGY PROTECTED SURFACE

Dear Client

As per your specific on going maintenance instructions you would have been handed within your Warranty pack.

1. Weekly maintenance regime, namely wetted micro fibre cloth, used with DISH WASH liquid wiped systematically over the glass. (NOT Daily as this is too much surface contact and friction)
2. Nano gel (blue) wipe not normally needed for at least the initial 6 - 12 months
3. NO additional products to be used o the glass AT ALL! (NO exceptions)
4. The need NEVER to use a plastic or rubber 'squidgy' on the protected glass surface. (This will void your warranty).



NOTE – Blade cut lines and protection damage



Typical Rigid Wash Blade

Regardless of what you believe 'you have or have or have not' been told by a licensed agent, the contract of terms, inc signing of the invoice along with liability terms (either in pack or on the back of your invoice) clearly state and outline warranty support and response to same.

If an on site assessment is carried out, and fault is clearly defines as upkeep, a licensed technician MAY, at their own discretion 'make good, reapply, or remove said protection or staining at a cost!

The Water Stain Doctor Pty Ltd engages numerous 'Licensees' whom purchase 'raw materials' from us. They are individual business operators, and operate legally independent of ourselves (a supplier) in every way!

Phil Andrew
Managing Director NZ/AUS
Direct Mobile 021 799922

The Water Stain Doctor Ltd™

PO Box 350, Rangiora, North Canterbury 7400, New Zealand
Free Phone: 0800 744 784 • Web: www.thewaterstaindoctor.co.nz

"What image does **your** glass reflect?"

The Water Stain Doctor AUS Pty Ltd™

Suite 159 / 192 Anne Street, Brisbane City 4000, Australia
Free Phone: 1800 738 893 • Web: www.thewaterstaindoctor.com.au

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ABN 52 251 831 374